

Quality Policy

Since its creation in 1990, IRIS Instruments has been recognized worldwide in its sector for its expertise, product quality,

In a niche sector such as the design and marketing of geophysical equipment, characterized by demanding international competition, IRIS Instruments has chosen to place quality and reliability at the heart of its strategy.

In accordance with the requirements of ISO 9001:2015, management reaffirms its commitment to maintaining, developing, and continuously improving an effective quality management system that is adapted to the context and challenges of the company.

This quality approach contributes to the control of our processes, the improvement of our internal organization, and the satisfaction of our customers. It also supports the development of new markets while guaranteeing our current and future customers that IRIS Instruments has the capacity to respond consistently and reliably to their regulatory, normative, and contractual requirements.

I, Catherine Truffert, President of IRIS Instruments, declare that I am responsible for the effectiveness of our Quality Management System (QMS) and I am committed to meeting all applicable requirements, respecting the needs and expectations of the various interested parties, and ensuring the identification, assessment, and control of risks and opportunities that may impact the performance and compliance of our system.

I call on all employees to get involved in this structured approach to continuous improvement of practices, based on risk prevention, anticipation of challenges, and the ongoing pursuit of performance.

In line with this strategy, our main objectives are:

- Ensure long-term customer satisfaction by guaranteeing the quality of customer relations, compliance, reliability, and performance of our products and services
- Control production costs in a context of rising raw material prices and reduce costs related to non-compliance
- Take into account the requirements of interested parties, service providers, partners, shareholders, authorities, etc., particularly in terms of compliance with contractual, regulatory, and normative commitments
- Honor our commitments to our customers in order to maintain their trust and develop lasting partnerships
- Identify, assess, and control technical, health, environmental, commercial, and financial risks that may impact our activities
- Ensure the effectiveness of the quality management system, ensuring its simplicity and suitability to the needs of the company, by reviewing objectives, quality policy, and associated strategy
- Monitor, control, and continuously improve the quality management system and all its processes
- Develop individual and collective skills to support performance and quality
- Maintain a healthy and motivating work environment that encourages everyone to embrace the quality approach and continuous improvement
- Encourage initiatives and participatory approaches as a lever for improvement.

These performance-based standards strengthen our ability to meet our customers' expectations and optimize our organization, in particular through:

- Integrating international issues in a constantly changing environment
- Adopting a comprehensive approach to managing risks and opportunities in all our business sectors to ensure that we achieve our objectives and continuously improve
- ...

Every process in our organization actively contributes to the achievement of our objectives. Our QMS is subject to regular assessments. Management reviews and management committees help analyze its effectiveness, identify areas for improvement, and ensure that our strategy is aligned with these issues.

As the person ultimately responsible for quality, I assume full responsibility for it. At the operational level, I have delegated to Isabelle Bukojemski, Quality Manager at IRIS Instruments, the authority and mission to:

- Ensuring the ongoing compliance of our QMS with the requirements of the International Standard
- Facilitating this system in collaboration with process leaders
- Reporting regularly on its operation
- In addition, each employee, in their area of activity, is responsible for integrating quality into the heart of our company.

I am committed to ensuring that this policy and the objectives to be achieved are known and shared, and that the necessary means and resources are made available for its implementation by all employees.

I request, guide, and support process leaders and all employees in their involvement in our quality approach in order to ensure the success and improvement of the policy we have committed to.